

W-02250A-14-0028



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: ( ) - - - -

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116309

Date: 5/21/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Samuel

Lee

Account Name: Samuel Lee

Home: ( ) - - - -

Street:

Work:

City: Sanders

CBR: ( ) - - - -

State: AZ Zip: 86512

is: Cellular

Utility Company: Arizona Windsong Realty, Inc.

Division: Water

Contact Name:

Contact Phone: ( ) - - - -

Nature of Complaint:

\*\*\*\*\*DOCKET NO. W-02250A-14-0028\*\*\*\*\*  
OPPOSE

5/19/14

Az Corporation Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix, Az 85007

Arizona Corporation Commission  
DOCKETED

MAY 22 2014

DOCKETED BY

2014 MAY 22 PM 9 37  
AZ CORP COMMISSION  
DOCKET CONTROL  
RECEIVED

Sirs:

Our concerns are the lack of water services here in Sanders, Arizona with Arizona Windsong Water Co. The owner, Pat Paulsell, has recently passed and his wife, Lillie is in charge now. The water situation has worsen since his death from no water and/or running on very low Pressure from day to day. Stress and anxieties. With our medical issues, our diet, our hygiene and economic concerns are at risk. What is considered as an emergency surcharge of \$30.00 has been slapped on our regular water bill without any meter readings. What makes the situation difficult is Lillie is not listening to our needs she is irritable and appears to have no knowledge of what is going on. Please consider my request as an emergency and we definitely need someone to look into this as soon as possible.

Attachment to complaint form for  
\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

\*End of Comments\*

Date Completed: 5/21/2014

Opinion No. 2014 - 116309

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